



USER ONE



Business IT Solutions

IT Hardware & Software Support Specialists

www.userone.co.uk

About User One

User One started as a small business over 19 years ago, when our main focus was to support local businesses with their IT requirements. Over the years we have grown from a start-up business with one employee, to an ever-growing team of passionate IT professionals. We always strive to build long-term relationships with our clients and have seen many of our clients grow alongside us, to become the large, successful organisations they are today.

Our team are Microsoft Certified and will strive to use their knowledge and experience to help your business reach its full potential. Because of our expertise, many businesses choose us as their go-to IT department.



Silver
**Microsoft
Partner**

Being a Microsoft Silver Partner we are also in a position to offer tailored Cloud Solutions for those businesses who are looking for the next step in flexible, secure and cost effective IT Systems. The expertise of our Microsoft Certified staff will give you the confidence to push your business to reach its maximum potential.



Our Services



PCs/laptops/printers

- Built to spec PCs
- PC/laptop repair
- Virus/malware scans and removal
- Hardware and software upgrades
- Backup to disk or cloud
- Dot matrix, laser and inkjet sales, installation, servicing and repairs



Servers

- Installation, configuration and maintenance of Windows Servers
- Repair on server hardware and software
- Server backup solutions



Networking

- Wireless network design, installation and maintenance
- Network cabling and termination
- Cat6 and fibre optic cabling
- Routers, switches wireless access point configuration and management
- Firewalls



Software/Cloud Solutions

- Office 365
- Microsoft Teams
- Exchange Online
- SharePoint Online
- OneDrive for Business



Domain/Email

- Domain registration and hosting
- Microsoft Exchange Online and On-Premise
- Website design (through partner)



Internet & Telephony

- VOIP telephone systems
- Mobile phones
- Leased line internet



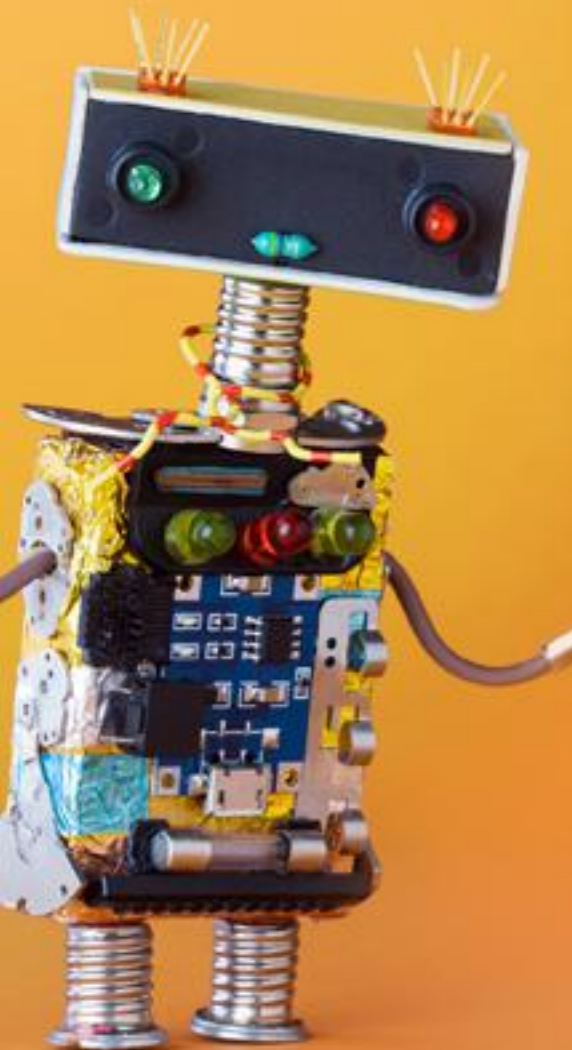
Services

- Tailored Managed IT Services contracts



Cyber Security

- Anti-virus
- Anti-malware and ransomware protection software
- Dark Web Monitoring
- Security Awareness Training
- Remote Monitoring
- Software Patching



What Others Say About Us ...

Google Reviews

Diane Mace

- Home User



Simply the best really helpful always go there when iv got a problem with my computer and they always sort it out



Emma Russell

- Ebbage Seeds



Excellent customer service! User One have been providing our IT services for 10+ years. They are always happy to help with every query/problem we have.

Samantha Dennis

- MJS Construction



Jason, Diana, Max and the team have been looking after my employer for as long as I can remember (long before my 6 years) and always provide an efficient and professional service with regular direct contact from all our staff members. They are always happy to help and no job is too small. User One come with our stamp of approval and recommendation!

Userone provide a friendly, professional and cost effective service for all our IT needs. Their focus on value for the client supplying the right equipment at the right prices is what sets them apart.

- Ben Saxby

MJS Construction

Userone offer an excellent service, are always on hand if and when needed. Our business relies on their expertise and whatever our problem is, they are always able to assist. We are currently in the process of moving offices and they have been great in providing advice ready for our move. I would certainly recommend them to any small business, it's as good as having your own IT department.

- Linda Crane

Foster Building Services

From the ever increasing threats associated with being internet connected to the complexities of networking multiple stations, Payne Pallet Inverters is assured in knowing it enlists the right people to handle its numerous I.T. requirements. Knowing that should the unthinkable ever happen, one telephone call gets friendly expert help and fast onsite support is a major comfort and enormous convenience to keeping the continuity of daily business fluid with minimal fuss and impact. User One is definitely the right and in our view the only choice for our total I.T. needs.'

- Daniel Stamp

Payne Pallet Inverters



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